



## How do I get a demo version for the TECCAT / TecCat catalog?

You can easily request a four-week demo version via our general contact form:

[Contact form Topmotive.](#)

## What does a TECCAT / TecCat license cost?

29.00 € / month for TECCAT NEXT.

25.00 € / month for TecCat Redesign.

## How long is the contract period?

The contract period is 24 months and is automatically extended for another year, unless you cancel in writing with a notice period of six months to the end of the contract. The parties reserve the right to terminate the contract without notice for good cause.

## How do I get a copy of my invoice?

You can request a copy of your invoice via the following e-mail address: [invoices@topmotive.eu](mailto:invoices@topmotive.eu)

## Who do I contact with commercial questions?

If you have a request for a change of your personal data, contract or invoice issues or a request for a license quantity adjustment, please have your catalog/MDM number available and contact our Sales Intern Team at: [teccat-support@topmotive.eu](mailto:teccat-support@topmotive.eu)

## Who do I contact with technical questions?

If any technical questions or issues arise (such as user questions, error messages, feature requests etc.), please have your catalog/MDM number available and contact our support team at:

[support@topmotive.eu](mailto:support@topmotive.eu)

## What payment methods are available for TECCAT / TecCat users outside Germany?

Please use our PayPal account for transfers outside Germany: [paypal@dvse.at](mailto:paypal@dvse.at)

**CONTACT** In case of further questions, feel free to contact our team:

**DVSE Gesellschaft für Datenverarbeitung, Service und Entwicklung mbH**

Lise-Meitner-Straße 4 • 22941 Bargtheide • Tel.: +49 (0) 4532 9740 01 • [sales@topmotive.eu](mailto:sales@topmotive.eu) • [www.topmotive.eu](http://www.topmotive.eu)