



FREQUENTLY ASKED QUESTIONS TECCAT NEXT

TECCAT

How do I get a demo version for the TECCAT catalog?

You can request a free and non-binding four-week demo version through our general contact form: [Contact form Topmotive](#).

What does a TECCAT license cost?

29.00 € / month for TECCAT NEXT.

Can I use TECCAT on my smartphone?

Yes, with our new TECCAT NEXT App, you can use the catalog on the go from anywhere! The app synchronizes your work 1:1 with the browser version, so you can access all your data anytime and anywhere.

How long is the contract period?

The contract period is 24 months and is automatically extended for another year, unless you cancel in writing with a notice period of six months to the end of the contract. The parties reserve the right to terminate the contract without notice for good cause.

How do I get a copy of my invoice?

You can request a copy of your invoice via the following e-mail address: invoices@topmotive.eu

Who do I contact with commercial questions?

If you have a request for a change of your personal data, contract or invoice issues or a request for a license quantity adjustment, please have your catalog/MDM number available and contact our Sales Intern Team at: teccat-support@topmotive.eu

Who do I contact with technical questions?

If any technical questions or issues arise (such as user questions, error messages, feature requests etc.), please have your catalog/MDM number available and contact our support team at: support@topmotive.eu

What payment methods are available for TECCAT users outside Germany?

Please use our PayPal account for transfers outside Germany: paypal@dvse.at

CONTACT In case of further questions, feel free to contact our team:

DVSE Gesellschaft für Datenverarbeitung, Service und Entwicklung mbH

Lise-Meitner-Straße 4 • 22941 Bargtheide • Tel.: +49 (0) 4532 9740 01 • sales@topmotive.eu • www.topmotive.eu